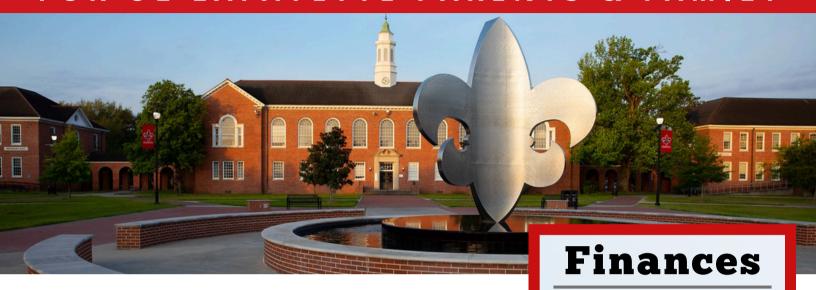
# COLLEGE 101

FOR UL LAFAYETTE PARENTS & FAMILY



## PAYING FOR SCHOOL

The deadline to pay tuition and fees for Fall 2024 is **Monday, August 26, 2024.** If your student's tuition and fees have not been paid (or if a deferment has not been placed on their account) by this date, their classes may be dropped.

The <u>Student Cashier Center</u> (also known as the Bursar's Office) is responsible for the collection of tuition and fees. Payment tutorials are available on the <u>Bursar's webpage</u> under "Payments & Deadlines" (the 3rd tab across the top). The Student Cashier Center presentation within the "Money Matters" module of <u>Online Parent & Family</u> <u>Orientation</u> is another helpful resource.

Once scholarships and/or deferments have been placed on your student's statement of account, tuition can be paid in one of the following ways: Not sure who to contact with your questions?
Send them to us:

parents@louisiana.edu

## Office of Student Financial Aid

Foster Hall, 1st floor 337-482-6506 ext. 0 **finaid**@louisiana.edu P.O. Box 41206 Lafayette, LA 70504 louisiana.edu/financialaid

## Student Cashier Center

Student Union, room 135 337-482-6385 **bursar**@louisiana.edu P.O. Box 44444 Lafayette, LA 70504 louisiana.edu/studentcashier

## ONLINE 🤶

This is the recommended payment method. Electronic payments can be made through ULink in the form of credit/debit card or electronic check. All forms of major credit/debit cards are accepted: Visa, MasterCard, American Express, and Discover. The credit card processing company will charge an additional 2.95% processing fee if paying with a card. Payments made with electronic checks though, do not have additional charges.

Payments can be made by joining the payment plan or by paying in full. Visit the website to learn how to <u>make an online payment</u> and <u>set up a payment plan.</u>

# BY MAIL 🔀

Payments in the form of a check or money order can be mailed to: University of Louisiana at Lafayette, P.O. Box 44444, Lafayette, LA 70504. Include a printed copy of the student's account activity from ULink. Payment must be for the full balance of tuition and fees and the student's name and ULID must be written on the memo line of the check or money order.

# IN PERSON ( )

Students can pay in-person in the Student Union, room 135. Cash, as well as checks and money orders made payable to UL Lafayette, are the only methods of payment accepted in person. Payments must be for the full balance of tuition and fees.

# FALL 2024 ACADEMIC CALENDAR (Subject to change)

#### August 23

New Student Convocation & Cajun Connection

#### August 26

Tuition & Fees Payment Deadline

#### August 26

Classes Begin

#### August 30

Last Day to Add/Drop Classes

#### September 2

Labor Day Holiday

October 3-4
Fall Holiday

### October 21-November 1

Advising Session for Spring

#### November 7

Last Day to Drop Class with "W"

#### November 28-29

Thanksgiving Holiday

## December 4- December 8

Dead Days

#### December 6

Last Day of Classes

#### December 9-13

Final Exams

#### December 13

Semester Ends

## **Becoming an Authorized User**

As an authorized user, parents or guardians will be given a separate login link, user name, and password to access their student's account activity. Authorized users will also receive emails from the Office of the Bursar regarding payments, statements, and tax forms posted to the student's account. Due to the <u>Federal Family Educational Rights and Privacy Act</u> of 1974 (FERPA), the Bursar's Office is prohibited from discussing student accounts with parents who are not authorized users. Visit the Bursar's Office website to view instructions on <u>how to become an Authorized User</u>.



## Refunds

If your student is expecting to receive a refund, they can have their refund <u>directly deposited</u> into their checking account.

Refunds are disbursed through the <u>Student Disbursement</u>

<u>Center.</u> Students may receive refunds for the following reasons:

- Overpayment on loans, grants, or scholarships after all University charges have been paid.
- Dropping a class during the <u>Schedule</u>
   <u>Adjustment (Drop/Add) Period</u>.
- Resigning from the University before the deadline to receive a credit adjustment.

Please note that refunds will only be made through the original method of payment and cannot be picked up in the office. Direct deposit is the suggested refund method as it is the fastest and safest way to collect refunds. Refunds by check are also possible but take roughly 3-5 business days longer to receive. If a check is lost in the mail, the student will have to wait 30 days before a replacement check can be issued.

The Student Disbursement Center is located in the Student Union, room 135 and can be reached by email at bursar@louisiana.edu or by phone at 337-482-6385.

# **FINANCIAL AID**

Paying for college can be stressful, but the Financial Aid Office is here to help! Students should contact the Financial Aid Office at finaid@louisiana.edu with any questions that they may have about their aid. It is critical that students check their university email regularly, as this is how the Financial Aid Office will be communicating with them about any outstanding requirements and important updates.

The "Money Matters" module of <u>Online Parent & Family</u>
<u>Orientation</u> also contains helpful financial aid information including a presentation and estimated costs worksheet.

View the next page for commonly asked questions about Financial Aid.

## <u>Quick Tip:</u> Virtual Financial Aid Appointments



One of the most convenient ways to get in touch with the Financial Aid Office is by scheduling a virtual appointment.

To do so, have your student visit the Financial Aid website. In the tabs across the top of the page have them click "about us." From there they can select "schedule an appointment" From there, the student will log in with their ULID and password and complete the prompts to schedule the appointment.

## Financial Aid FAQ's

### How do students apply for federal financial aid?

Students must complete the <u>Free Application for Federal Student Aid (FAFSA)</u> and indicate the UL Lafayette school code: 002031. The FAFSA considers eligibility for grants, loans, and federal work study.

### How long does it take to process financial aid paperwork that has been submitted?

Processing time may vary depending on the documents requested and usually averages 2-4 weeks. Students should continue to check their financial aid status on the "Financial Aid & Scholarship" card in ULink, as well as their university email weekly for an updated status. Once their application is complete, students will receive an award email notification to accept their awards in ULink.

## When will my student's financial aid post to their account?

In general, most financial aid is posted to students' accounts at the start of the semester. This happens when all outstanding requirements are satisfied, the student has accepted their award offer in ULink, completed their direct loan entrance counseling, and signed their master promissory note (if they have accepted a loan). Any financial aid would then be posted to the student's statement of account to pay on their balance. However, depending on the status of their application and/or when they submit their financial aid information for processing, their financial aid may post later in the semester.

## What are my student's options for paying their remaining balance?

The University has a <u>payment plan option</u> that can be used to pay any remaining balance for the semester. Other loan options may be available depending on your eligibility, such as the Parent PLUS Loan for dependent students, private or alternative loans, or personal loans.

## What is Satisfactory Academic Progress?

Satisfactory Academic Progress (SAP) is the academic progress a student is required to make in order to keep financial aid. This consists of earning a percentage of hours in course load and maintaining certain GPA limits through the academic year

Click here to find additional helpful information about financial aid.



Did you know that the UL Federal Credit Union offers checking and savings accounts, mobile banking, and convenient ATMs for students?

<u>Visit the ULFCU website</u> for more information about this helpful financial resource!